

## Transferring IMDG Code for Windows to another computer

During the life span of an IMDG Code amendment it is quite possible that your computer will need to be replaced. This document describes how to transfer **IMDG Code for Windows** from your existing computer to another computer.

**NOTE:** if your existing **IMDG Code for Windows** will not run, perhaps as a result of a computer failure, then **IMDG Code for Windows** cannot be transferred to another computer by the following process. In this case, you must contact [IMDG support](#) quoting your advance purchase code and, if possible, your current programs serial number and its activation code.

Briefly, the steps to transferring your program onto a new computer are:

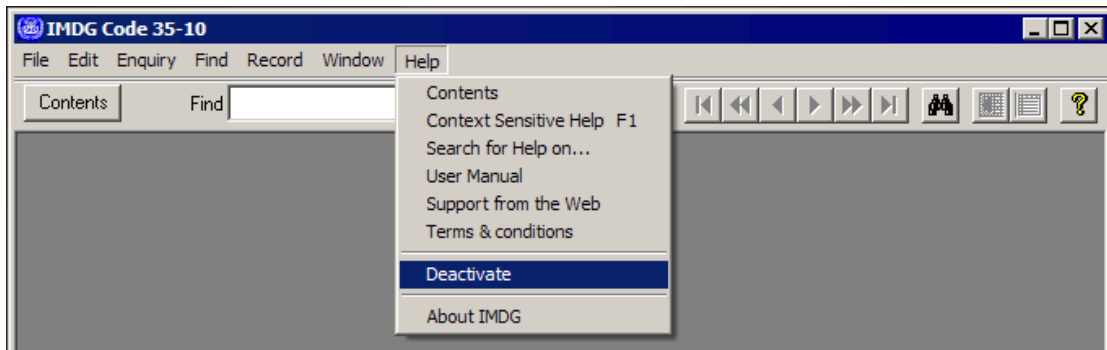
- I. Deactivate your current program
- II. Make note of deactivation code
- III. Deactivate advance purchase code on website
- IV. Reactivate

These steps are explained in detail below.

### 1 De-activate IMDG Code for Windows on your current computer

The first step is to de-activate IMDG Code for Windows on your current computer. De-activating IMDG Code for Windows removes the existing activation code from your computer and generates a matching de-activation code. This de-activation code is required to obtain the activation code for the new computer. **Do not lose this de-activation code.**


Start **IMDG Code for Windows** and select the **Deactivate** option from the Help menu.



The **Deactivate** option will display the De-activation dialogue box. Press **Confirm** to deactivate your current installation.

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**IMDG Code for Windows Version 10** [Close] [X]

 De-activation of IMDG Code for Windows Version 10 [Close] [Help]

**De-activation - Current Computer**

**1**

If you want to transfer this program to another computer, please complete the following steps:

1. De-activate the program on this computer
2. Make a safe copy of your De-activation Code
3. Reset your Advance Purchase Code

To de-activate this program, press the DE-ACTIVATE button below.

[DE-ACTIVATE (Computer)]

**Safe Copy**

**2**

Please make a safe record of the de-activation information, it is needed to obtain a replacement Activation Code.

[Save] [Print]

**De-activation - Reset Advance Purchase Code**

**3**

Having de-activated the program on this computer, the next step is to de-activate its Activation Code that was registered on the support web site.

By doing this you will reset your Advance Purchase Code and release another activation.

1. Click the link below.

[DE-ACTIVATE (Website)]

2. Enter your Advance Purchase Code
3. Enter the details shown below.

De-activated Serial Number:

De-activation Code:

4. Confirm the de-activation

The above steps will release another Activation Code for the new computer.

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IMDG Code for Windows will be de-activated when you press **DEACTIVATE**. Your de-activation details will be displayed. Make a note of your De-activation code. Additionally, use the Save or Print buttons to create a permanent record.

**IMDG Code for Windows Version 10**

De-activation of IMDG Code for Windows Version 10

**1** De-activation - Current Computer

If you want to transfer this program to another computer, please complete the following steps:

1. De-activate the program on this computer
2. Make a safe copy of your De-activation Code
3. Reset your Advance Purchase Code

To de-activate this program, press the DE-ACTIVATE button below.

DE-ACTIVATE (Computer)

**2** Safe Copy

Please make a safe record of the de-activation information, it is needed to obtain a replacement Activation Code.

Save Print

**3** De-activation - Reset Advance Purchase Code

Having de-activated the program on this computer, the next step is to de-activate its Activation Code that was registered on the support web site.

By doing this you will reset your Advance Purchase Code and release another activation.

1. Click the link below.

DE-ACTIVATE (Website)

2. Enter your Advance Purchase Code
3. Enter the details shown below.

De-activated Serial Number: 5805442

De-activation Code: 2356

4. Confirm the de-activation

The above steps will release another Activation Code for the new computer.

**Save** Click the Save button to create a permanent record of your de-activation details in a file called IMDGDeactivate.txt. This file is located in your local Windows folder

**Print** Click Print to print a hard copy of your de-activation details.

The next step is reset your Advance Purchase Code by de-activating the old activation code. You can do this by going onto <http://www.imdgsupport.com/activate>.

Once you have typed in your Advance Purchase Code, you will have the following screen:

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Please enter an **Advance Purchase Code**: [?]

Advance Purchase Code

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**Advance Purchase Code: PCGLPXKKPK**  
IMDG Code for Windows, (max 1 activated computer, 0 remaining)

All activations for code PCGLPXKKPK have been completed.

Program Serial Number	Activation Code	Date Issued	Status	
5805442	56823848	12 Nov 2010	Active	<a href="#">De-activate</a>

Click on De-activate and then it will ask you for your De-activation code (4 digit number that you were asked to write down, save or print).

Advance Purchase Code:

Program Serial Number:

*Note: If you don't already know your de-activation code you can find it by opening IMDG Code for Windows and selecting Help from the main menu followed by Deactivate*

De-activation Code:

When you click next, you get a confirmation message about your de-activation; you are also given the option of activating the product again, just click on the blue link.

**Confirmation of de-activation**

Program Serial number 5805442 has been de-activated.

Purchase token PCGLPXKKPK 1 activations, 1 remaining

[If you want to activate the new computer immediately, click here](#)

## Transferring IMDG Code for Windows to another computer

**Advance Purchase Code: PCGLPXKKPK**  
IMDG Code for Windows, (max 1 activated computer, 1 remaining)

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These are the End User details stored with this Advance Purchase Code.  
Please update them if necessary.

These fields must be filled to receive your confirmation email.

Name:  \*

Company:  \*

Email:  \*

Re-type Email:  \*

Please enter your Program Serial Numbers below and press Submit to generate your Activation Codes:


Program Serial Number

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Activation Codes issued for code PCGLPXKKPK:

Program Serial Number	Activation Code	Date Issued	Status
5805442	56823848	12 Nov 2010	De-activated: 12 Nov 2010

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Type in your new Serial Number and then click Submit, you will then be given a new Activation Code to activate your product onto a new system/computer.

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**Advance Purchase Code: PCGLPXKKPK**  
IMDG Code for Windows, (max 1 activated computer, 0 remaining)

All activations for code PCGLPXKKPK have been completed.

New activations are highlighted below and the following have been sent a confirmation email:  
**damon.thompson@existec.com**

Program Serial Number	Activation Code	Date Issued	Status	
5805442	56823848	12 Nov 2010	De-activated: 12 Nov 2010	
5846390	60116696	12 Nov 2010 (New)	Active	<a href="#">De-activate</a>

## Transferring IMDG Code for Windows to another computer

Copy your new Activation code which is highlighted in Green, and paste it into your program, click on ACTIVATE and your transfer to another computer is complete.

IMDG Code for Windows Version 10

Welcome to IMDG Code for Windows Version 10

Close

Help

**1** Get Activation Code

To activate IMDG Code for Windows Version 10, you will need your Advance Purchase Code with the following Serial Number:

5846390

If you do not yet have an Advance Purchase Code, please contact your Distributor or IMO Publishing using,

Web: [www.imdgsupport.com](http://www.imdgsupport.com)

Next, click 'GET ACTIVATION CODE'

You will then be taken to the support website to retrieve your Activation Code:

GET ACTIVATION CODE

**2** Activation

Enter your Activation Code and click 'ACTIVATE' to view the full version of IMDG Code for Windows Version 10

60116696

ACTIVATE

Support

If you are unable to access the support website, please either:

Email: [support@existec.com](mailto:support@existec.com)

Fax: +44(0)1325 466643

IMPORTANT: Please quote your Advance Purchase Code and Serial Number.

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